

1. Return / Cancellation policy: Follow current outlet's applicable terms for each distinct product / service. For details, please consult our on-site outlet team.

2. Payment Information:

By cash at hotel (except for pre-payment service / product)

3. Privacy Policy:

Park Hyatt Saigon respects customers' information and ensures its privacy.

Information is collected for communication purposes and future e-newsletter distribution, and it includes: name, email address, phone number, company name, inquiries about events or products.

Information is held by Park Hyatt Saigon indefinitely for the purpose of contacting customers and retrieving their service usage history.

Information can be used for market research; all detailed information will be hidden and only used to generate general statistics.

For further questions, please contact [social.park@hyatt.com](mailto:social.park@hyatt.com) or Park Hyatt Saigon, 2 Lam Son Square, District 1, Ho Chi Minh City (Marketing Department).